Hesabate POS ®

Detailed presentation of (Hesabate POS) Hesabate Point of Sale program, which provides the practical Applications needed to manage your sales process starting from adjusting your sales to reaching the multi-target Reports.
Hesabate Point of Sale, Hesabate POS

It is one of the components of Hesabate. It can work integrally with or separately from Hesabate main program. It is a specialized system serving Retail- businesses having points of sales in different geographical location such as restaurants, pharmacies, supermarkets, clothes companies and shops.  

The program objective is to save time and money by integrating all the movements into Hesabate in one shot, thus preventing work duplication.

General features:

- **16 hours Technical support service** a day throughout the whole year via telephone, internet and the chat system which is available free of charge within the program.
- **High protection:** A great attention was given to the protection of the user, his data and its confidentiality by the encryption of the data and the passwords.
- **Ease Usage:** the program was designed to deal with it easily without the need for experience in the fields of Accounting, Financial Management or other.
- **Multi-currency:** Dealing with more than one foreign currency while registering transaction forms.
- **Users’ movements (Log File):** Registration of any process performed on the program within a huge database and a multi-options report.
- **Local-network and Internet based:** the possibility of opening the program via the local network or the Internet.
- **Advanced Search (Filtering Capabilities):** Easy access to any information with different options and standards.
- **Multiple Applications and Languages:** The program provides a working interface in Arabic, English, French, Turkish and other languages, with the possibility of entering data in all of the world languages and opening more than one screen at the same time.
- **Electronic Help System (Help):** It has been provided with a specialized assistance system in drawing, writing and video with an easy search for any information.
- **Powers and Users (Authorities & Users):** the possibility of building up Users and giving them multiple and specialized authorities.
- **Printing settings:** You can select printing options where you can determine what will be printed, the header, the footer, and the signature.
System architecture (System architecture)

- **Specialized sales invoice:** A specialized invoice with many options.
- **User and authorities Management System:** Unlimited number of users with the ability to determine the authorities assigned in each part of the program.
- **Stock handling System:** The input of the items and their specifications and linking them to different classifications and calculation.
- **Management and processing of payables and receivables / customers:** (Creditors/Debtors) Entering customers’ information and their characteristics and linking them to different classifications and accounts.
- **Managing and handling Cash funds**

Specialized invoicing System (Automatic & Manual): sales, returns, Price offer ... A sales screen is designed to facilitate and accelerate the retail sales process.

- **Tables System (Tables System):** Create an acronym for each table in the restaurant and link it with the number of the table, its name, its location, with the possibility of linking any invoice or order to each table. In addition to that, you can know the status of the table (empty or vacant) through the automatic colouring system. You can also can switch the table and merge it with the other tables.

- **Create and manage campaigns:** Like many of the marketing campaigns used in the largest retail sale centres, such as discount campaign on items, points campaign, campaign of items versus purchase, discount campaign on quantity.

- **Partial Payment:** Payment of the invoice for the customer or a table in phases and in several ways.

- **Additions of Options:** You can create options for items such as: (hot, with ketchup, with mayonnaise… etc.), as these additions are shown to the preparation section as soon as the order has been transferred to it.

- **Electronic Menus System (Menus):** It can be used as a method of selecting items at the request of the customer and adding them to the invoice / table / order by clicking on the acronym of the item, where you can create Electronic Menus of all items, link each item with an acronym and link the acronym with its main menu such as (main meals, sweets, juices. etc.). You can add a picture of each item with its acronym and these Menus are useful through the use of touch screens.
- **Delivery System**: There are several ways of making delivery orders for customers by creating a sales invoice and selecting the delivery option and they are paid once the delivery operation is completed or by creating an order through the delivery System and it is converted into an invoice once the delivery operation is completed.

- **Inside Orders**: There are several ways of making inside orders for customers either by creating a sales invoice and selecting the option and they are paid once the sale is completed or the service is offered to the customer, or by creating an order via the orders System and it is converted

- **Control System of the Characteristics of the program**: general and special options as: showing, hiding, printing, fonts ...

- **Backup System**: It is a backup control system in terms of time, location and data integrity.

- **Suggestions System**: Through this System, It is possible to request any amendment to the program for free and follow up with the request easily.

- **Detailed reporting and movements System**: A huge number of multi-option reports for all movements of the program and all vouchers and invoices.

- **Short Message System (SMS)**: The system does not include the balance and you need to pay for the package you want.

- **Email sending system (Email)**: The system includes only the balance of 5 emails for the workout and you need to pay for the package you want.

- **Barcode printing System**

- **Handling with Serial Number System**

- **Cost Centres System**

- **Hesabate Mobile Android Application**

- **System and Application “Menu APP”**

- **The dictionary**

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**Sales screen in Hesabate POS**

- **Into an invoice once the sale operation is completed or the service is offered to the customer or through the tables System**: by opening a new table and adding the customer’s order on it and is closed once the sale operation or offering service is ended.

- **Printing Orders**: It can be printed directly, or by linking a set of items with a particular invoice printer. Once the order is processed and printed, the system will distribute its contents to each printer for each item (each printer prints the related items only).

- **Handover of shifts management**: In the turn over process, a custody voucher is issued by the employ in charge to the one in turn, indicating the amounts received, the date, time and any other observations in his shift. Besides, the sales made and the amounts to be provided in the fund are
registered. Other differences among shifts reports, detailed vouchers printing options, financial moves carried out by the employee during his journal are available, also.

- **Reservations System**: The Possibility of establishing many reservations for customers with the Possibility of assigning the table, modifying the time through the draw and drop; and the possibility checking the reservations status.

- **The System of the returning the cash change**: the possibility of identifying all currency units with their images and documenting the process of payment and returning the change by pressing on the image of each currency.

- **Electronic Order Screens (for Restaurants)**: A new alternative way to use the traditional invoices’ printers in the different sections of the kitchen, where each group of items is linked to (LCD, TCR) screen and once the order is made and conveyed to the kitchen, the order appears on the screen according to the classification of each item. The kitchen staff can press on the button “done” upon the completion of each part of the order, with the possibility of pressing on the button “done” upon the completion of the entire order.

- Compatible with all types of retail sale devices: Barcode Reader (Barcode Reader), Cache Box, invoices printing, Balance Goods, Touch screen ... etc.
  - Possibility of making sales returns.
  - Possibility of creating a cash vouchers from customer by several forms (cash, checks, credit card).
  - Possibility of creating more than one invoice at the same time and selling on the same device or on more than one computer device.
  - Control the opening of the cash box.

- Supports all types of selling (Cash and receivables).
- Check-up automatically the expiry date of the goods.
- Possibility of controlling the authorities of any employee in terms of omission or the amending of the value of any item or invoice.
- Easy search mechanism for customer data and items.
- Dealing with different Currency (sale currency and payment currency).
Users and authorities Management System
You can define a special account for each user of the system with a user name and password, in addition to granting or blocking the authorities that you want.

Inventory processing system
By default, this system is available in Hesabate, through which you can define items, warehouses and quantities and control them through many notes and options.

Management and processing system of Accounts Payable Section and Receivables\ customers (Debtors/Creditors)
By default, this system is available in Hesabate, through which you can identify to the customers (payables and receivables accounts) and adjust them through multiple vouchers and options.

Handling of Cash funds
The possibility of defining an unlimited number of Cash funds accounts in the form of a multi- level accounts tree, plus being connected to all vouchers/documents and accounts of the program.

Specialized invoicing (billing) system (automatic & manual)
It is one of main components of Hesabate. It integrally works with Hesabate (sales, purchases invoices and returns receipts) as well as the possibility of activation of the automatic invoices which is important for those who need to issue continuous sale invoices for their customers and need to issue it automatically.

Program Features control System
The needs and desires may differ according to specializations, thus the system of the features of the program has been designed to control the program in the framework of form, content and print. There are several features that can be activated or stopped by this system.

Backup copying System
The most dangerous thing that could happen to you when using an accounting program is to lose your data and thus Hesabate program contains active and accurate system for data storage automatically or manually as well as a specialized staff who are responsible for the follow up on the backup procedures in the cloud version.
Suggestions System
A specialized team receives customers’ suggestions on the amendment and promotion of the program, through a specialized system enabling any customer to send his suggestion and follow it up until it is executed.

Reports System
Hesabate provides a large number of detailed reports of financial moves as well as multi choices accounting reports, in addition to the possibility of sending most of the reports in an e-mail or as a short text message (SMS).

Short Messages System (SMS)
It is a free-of-charge system available in most of program documents and systems, all what you need is to buy a package of SMS at low prices to send short messages to your customers or employees SMS can be account statements or reminders for payment or so. Also, this system is used in the protection system from hacking, where a short message (SMS) will be sent with an activation code for access to the program in case of registering logging into it from another device.

Electronic mail System (E-mail)
It is a free-of-charge system available in most of program documents and systems, all what you need is to buy a package at low prices to send E-mails to your customers or employees. Such e-mails can be account statement, balances sheet, a reminder for payment or so.

Barcode printing System
It works integrally with, not separately from, Hesabate. It creates a barcode number for each item and prints it with multiple options, through multiple printers and sheets.

Serial Number Processing System
It works integrally with, not separately from, Hesabate. It handles and controls the process of entering serial numbers for each item through all transactions of goods including sales, purchases and movements of inventory, in addition to the reports of this system.

Cost Centers System
It works integrally with, not separately from, Hesabate. It binds all vouchers, invoices and entries to any cost center up to comprehensive and final reports for each cost center.
The dictionary:
The dictionary contains all the terms and words of the program that appear in all notes, invoices and reports of the program in all available languages so that you can easily modify any term or word to appear in the program as amended, including the names of the vouchers, invoices, reports and their contents.

Android Mobile Application
It is an Android application linked to Hesabate program and it has many features:
- An attractive design working on most types and sizes of mobile screens and tablets in both horizontal and vertical modes.
- This application supports delegate’s devices that contain a barcode reader.
- Contains many documents: sales invoice, sales returns, cash receipt, sales order, sales receipt, purchase voucher, purchase receipt, purchase order, purchase returns and the inventory document.
- The application is permanently connected to the main accounting software. It works via Internet and also works without, in case the internet is stopped. However, it is shown to the user that the application works without Internet in order to know that the information is inaccurate or not recent.
- The application supports a huge amount of data without being affected in its efficiency.
- Supports two languages (Arabic and English).
- Linked to any version of Hesabate editions and works to export movements and import data easily.
- Supports the units for items.
- Several ways to display items with pictures.
- Supports printing on most types of portable printers and multiple printing options.
- Supports serial system for items in all processes.
- Supports unlimited number of currencies and exchange rates.
- The possibility of requesting a statement of the account of any customer with the possibility of updating data so that the statements of all the movements that were made through the application or the program or any other sub-application appear.
- Many reports and statements.
- Supports discount, bonus, cash sale and receivables.
- Supports the privileges of each user so that the user can be blocked or granted to use or view most of the documents and parts of the application.
- Through which goods are inventoried by an inventory document available within it so that the reading of the goods through the barcode help assemble them automatically or modify the quantity manually and added by the machine according to the name.
- Supports each business delegate's course of action as follows:
  * The path in Hesabate program is defined and withdrawn to the application through the data import process.
  * When entering customer operations, customers on the today's path only shows with the possibility to show all.
  * The customer who has made a movement on today's date is coloured in green or a colour suitable for the design of the application or a signal to distinguish who has visited.
  * If the customer does not have any movement, he can be determined as he has visited without any commercial movements.
  * Ability to arrange the display of customers according to the number or the name or the manual number.
- Handles the expiry dates of the items through sales operations, and other operation giving a special alert for the items about to expire, as specified earlier in the accounting program.
- Includes campaigns among which:
  * A bonus campaign on the item is linked to the type of unit and the campaign type appears next to the item its.
  * A discount campaign (sale) on the item is linked to the units and specified by type of unit and appears beside the item.
- Detailed customer account statement for invoices and orders.
- The application provides a report for each user showing what they have executed on this application from orders, sales, vouchers and operations.
- A backup system with a page that contains a display of all backups operations that have been performed and the possibility of retrieving any of them, taking into consideration the work of exporting data automatically before any data transfer process.

Menu Application (Menu APP)
Menu App is available for The Android & IOS System. It is a specialized system for managing the internal orders of restaurants (restaurants, pastries, drinks and juices) that serve food and drink inside of the restaurant, where the restaurant can list its offered meals easily and automatically shows on the system application where the customer can make any order he wants without the need to.

- Items display and list preparation: Through Menu APP, you can identify all items offered by the restaurant (meals, drinks, sandwiches, etc.) as well as the display the menus of the restaurant and linking each item to its list, in order to facilitate its selection and access by the user, in addition to the possibility of giving each list its own picture where it is converted to the android application Menu APP, with ease to be easily displayed to use and browse by the restaurant customers.

- Illustrative material for meals: Menu APP provides the possibility of adding many illustration picture to each meal as well as videos so that the customer can, in addition to identifying the contents of each meal, see many pictures, illustrations and encouraging videos.

- The preparation of meals’ Ingredients: The ingredients of each item can be defined into two levels (main components and optional components) and that is for the purpose of letting the customer know the ingredients of any meal with the possibility of allowing the customer to have the choice of choosing to (add, cancel, increase, reduce) of any optional component of any item which offers the customer the convenience of choosing the food he wishes.
- Electronic orders System: Through the application of Menu APP, it is possible to give any customer the choice to create his own order easily through the lists provided by this application, as the application creates a special order for the customer and sends it to the waiter or the employee in charge of orders in the restaurant to confirm the order and send it to be executed and paid, with the possibility of directing to the kitchen or printing and through many of the available ways to end the payment of the invoice financially.

- QR System: Menu APP provides the QR label printing system which contains the restaurant information (menu, meals, services, table number, name and restaurant information). It is important to know that the Menu APP can be easily and freely obtained by anyone, this made it very popular on smart phones of customers. It is possible to create a QR Label for each table, so that any customer can read this label to get the menu list of the restaurant and enjoy the meal preferences they want easily by linking each customer to the table.

- Waiter call system: Menu APP has the feature of calling the waiter by the customer of the restaurant, each application contains a key that can be pressed by the customer to alert the waiter that a customer needs his help, and give the waiter the customer's table number.

- Integrated financial system: In addition to all administrative characteristics, Menu APP has an integrated financial system that can be integrated into the system, varying from controlling the quantities and ending by featured financial lists (connecting the Menu APP with Hesabate).