Hesabate POS®

Detailed presentation of (Hesabate POS) Hesabate Point of Sale, which provides the practical Applications needed to manage your sales process starting from adjusting your sales to reaching the multi-target Reports.
Hesabate Point of Sale, Hesabate POS

It is one of the contents of Hesabate ERP and works with in an integrated way and can work independently, and it is a specialized system for serving businesses that focus on retailing such as restaurants, pharmacies, supermarkets, clothing stores and companies ... etc., and those who have more than one point of sale in different geographical places.

Hesabate POS saves time and money by merging all the movements in Hesabate ERP to provide duplication of work.

Hesabate POS includes three versions:

**First:** Web POS: a specialized point of sales system that operates in any Internet browser, with many options, suitable for small and medium retail sales.

**Second:** Windows POS: Point of sales system that operates in a Windows environment within a special Windows application, suitable for medium and large retail business.

**Third:** Android POS: Point of sales system operating in an Android environment within a special application, suitable for small, medium and large retail businesses.

System architecture (System architecture)

- **Access and User Management System:** A special account of every user can be defined by user’s name and a password assigned to him in addition to granting or to denying him access as you would like.

- **Accounts Payable Section and Receivables/Clients (Creditor/ Debit) Management System:** It is available by default in Hesabate POS. From within this system, you can define clients (Accounts Payable Section and Receivables) and control them through vouchers, invoices and options.

- **Management and processing of cash funds:** Unlimited number of cash funds accounts can be defined within several levels of tree accounts funds, being connected with vouchers and accounts of the program.

- **Invoicing system:** It is one of main contents of Hesabate POS. It integrally works with Hesabate POS) (invoices, sales, and returns).

- **Program Features control system:** The needs and desires may differ according to specializations, thus the system of the features of the program has been designed to control the program in the framework of form, content and print. There are several features that can be activated or stopped by this system.
- **Backup System**: The most dangerous thing that could happen to you when using an accounting program is to lose your data and thus Hesabate POS contains active and accurate system for data storage automatically or manually as well as a team specialized staff who are responsible for the follow up of the backup procedures in the cloud version.

- **Suggestions System**: A specialized team receives customers' suggestions on the amendment and promotion of the program, through a specialized system enabling any customer to send his suggestion and follow it up until it is executed.

- **Detailed reporting and Movements System**: Hesabate POS provides a large number of detailed reports of movements as well as multi choices accounting reports, in addition to the possibility of sending most of the reports in an e-mail or as a short text message (SMS).

- **Attachment system**: Attachment system in all vouchers and invoices of the program where you can attach more than one image or file WORD, EXCEL, DOC, PDF

- **Short Message System (SMS)**: It is a free system available in the most of program vouchers and systems. All what you need is to buy a package of SMS at low prices to send short messages to your customers or employees that might be account balances or a reminder for payment or so. Also, this system is used in the system for the protection from hacking, so that a short message SMS will be sent with an activation code of for access to the program in case if it register logging into it from another device.

- **Email sending system (Email)**: It is a free system available in the most of program vouchers and systems. All what you need is to buy a package at low prices to send E-mails to your customers or employees that it might be account balances or a reminder for payment or so.

- **Barcode printing System**: It works integrally with Hesabate POS and does not separately. It creates a barcode number for each item and prints it into multiple options and multiple printers and sheets.

- **Serial Number Processing System**: It works integrally with Hesabate POS and does not separately. It handles and controls the process of entering serial numbers for each piece through all transactions of goods including sales, purchase and movements of inventory, in addition to the reports of this system.
- **Cost Centres System**: It works integrally with Hesabate POS and does not separately. It binds all vouchers, invoices and restrictions to any cost center up to comprehensive and final reports for each cost center.

- **Cards campaign system**: You can create many types of incentive campaigns for your customers, whether by giving them a discount on the volume of purchases or prizes or otherwise through this system.

- **Comprehensive campaigns System**: Through this system you can create an unlimited number of incentive campaigns for your customers such as buy two and get the third for free, buy with such and get a discount of such ... etc.

- **Delivery System & Take Away**: This system helps you to control external sales through several methods for making external customer orders by creating a sales invoice and setting the delivery option (external) and is paid once the delivery process is completed, or by creating an order through Order system and it is converted into an invoice once the delivery is completed.

- **Reservations system**: Reservations can be made for customers with the ability to set the table, adjust the time by dragging and dropping, and the ability to inquire about all reservations.

- **Partial Take stock system**: Through this system it is possible to inventory goods through the POS screen easily and through a barcode reader.

- **Electronic menus system**: used as a method for selecting items (especially those that do not have a barcode label) by clicking on the item abbreviation, where electronic lists of all items can be created with the feature of linking each item in a shortcut button and linking the shortcut to its main menu such as (meals) Home, sweets, juices, etc.), and you can add an image for each item within its shortcut, and these menus are useful by using them in touch screens.

- **Tables System**: For restaurants, where you can create a shortcut for each table in the restaurant with a link to the table number, its name, location of its existence, with the possibility of linking any bill or order with any table, and the status of the table can be known (empty or vacant) through the coloring system Automated tables, you can switch between tables and combine them.

- **Inside Orders system**: For restaurants, several methods for making internal customers orders by creating invoices and setting an option (discharge) and it is paid once the sale
or service is completed for the customer, or by creating an order through the order system and is transferred to An invoice once the sale or service has been completed for the customer, or through the table system: Opening a new table and entering the customer’s request on it and closing it once the sale or service has been completed.

- **Link with Hesabate ERP**: Hesabate POS system is distinguished by a database independent of Hesabate ERP, where the invoices that are saved through the POS bill are saved to an independent database with the aim of preserving them and reducing the size of the database in general, while linking with Hesabate ERP system through the ability to emport Items information, customers and employees to Hesabate point of sale in addition to the possibility of export invoices and movements that are made at Hesabate point of sale whether it is on the same device or in a remote location Hesabate ERP in an easy way.

- **VAT System**: Hesabate calculating the added tax automatically and all you need is to activate the system and determine the value of the added tax, either in general or for each item.

- **Options add-on system**: For restaurants, where you can create options for each item such as (spicy, with ketchup, with mayonnaise ... etc.) where these options can be used while making the order or invoice and these additions appear to the preparation department once the order is transferred to it.

- **Orders Printing**: Orders can be printed directly, or by linking a group of items to a specific billing printer where the system, once any order has been made and printed, distributes its contents to each printer of these items, (each printer prints only the associated items).

- **Shifts management**: A specialized voucher to hand over the employee’s custody at the end of his shift to another employee, in addition to many reports.

- **The Dictionary**: The dictionary contains all the terms and words of the program that appear in all vouchers, invoices and reports of the program in all available languages so that you can easily modify any term or word to appear in the program as amended, including the names of the vouchers, invoices, reports and their contents.
**Hesabate POS (sales screen)**

It is a sales screen designed to facilitate and expedite the retail process. Hsbate POS include three versions of the sales screen where you get them for free once you purchase Hesabate POS system:

**First: Hesabate Web POS:** It works via any internet browser and is connected to Hesabate ERP (suitable for medium and small retail retail business, including restaurants of all sizes).

**Second: Hesabate Windows POS:** It works without the internet and can be connected to Hesabate ERP without the internet (suitable for all sizes of retail stores including malls and supermarkets medium and large and very large)

**Third: Android Hesabate POS:** It works without the internet on the Android operating system only and can connect to Hesabate ERP without the internet (suitable for medium, small and large businesses, especially groceries, restaurants, clothing stores, shoes, accessories, etc.)

Hesabate POS sales screen has many features, including:

- Control the number of tables and menus per line.
- Control the number of items per line.
- Display the names of the items in English while maintaining an Arabic interface.
- Print the names of the items in English language while maintaining an Arabic interface.
- Merging or not merging invoices when export to Hesabate ERP.
- Notes on invoices: The ability to enter notes on invoices.
- Opening the cash box: A private key for opening the cache box with a special record of the box opening operations by date and time and by user.
- Statement system: it is possible to add a statement or note to each item while showing it in the reports.
- Usage invoices: A sales invoice can be created and posted as a bill of use in Hesabate without registering it as a customer’s sale, as this feature is used in the event that something is specifically used.
- Sale of employees: an invoice can be created and recorded at the expense of an employee.
- Scale reading: The POS sales screen can be linked to an electronic scale and export the weight in a simple way during the selling process.
- Combine a table: one or more tables can be combined with one bill.
- Categories and pictures of currencies: The rest screen on Hesabate POS bill contains the ability to display currency pictures in circulation and to use images instead of writing when arresting the customer or returning the rest.

- Partial payment: Part of the bill’s value can be paid if a group of individuals wants to pay his personal requests.

- Sell zero quantities: The possibility of selling items at zero price.

- The possibility of selling items in negative quantities as an alternative method to the sales returns.

- Many powers for users to control payment, amend invoices, print, etc.

- Inquiry and search for a customer (customer): Any invoice can be sold to a specific customer through the ability to choose the customer easily and in several ways.

- Unit Handling: The POS invoice handles item units, where units can be selected and modified for items with units during the sale process.

- Control of invoice printing: Many options through which to control invoice printing, whether by selecting the shape or contents.

- Bill Payment: Multiple ways to pay bills (cash, accounts, credit card)

- Discounts on the item and the bill: A value or percentage discount can be made on any item or on the total of the bill easily and according to the powers.

- Transfer between tables: The contents of an invoice that has been posted on a specific table can be transferred to another table when needed.

- Calculating the service: The value of the service can be determined on the invoices and fixed to be calculated automatically on any invoice.

- Billing Counter: A daily billing numbers counter can be set up starting from one number.

- Today’s sales report: Today’s sales report can be requested with ease and according to the invoice.

- Pending orders: Any invoice or order can be saved in (pending) condition without affecting any accounts to complete work on it later.

- The rest system: the ability to define all currency units with their pictures, document the process of arrest and return the rest by clicking on the image of each currency.
E-Order \ Orders Screens (for restaurants)

- An alternative way to use paper order books where the waiter can easily create an order for any table and convert it for execution.
- It works on any internet browser and opens over the network.
- The possibility to amend orders.
- Supports all types of sales (cash and receivables).
- Ability to control the powers of any employee in terms of deletion or modification any item or bill.
- An easy search mechanism for customer and item data.

Independent point of sale

- Hesabate POS designed to work in an integrated manner with Hesabate ERP. It can work with Hesabate ERP on the same computer, or you can open more than one point of sale in more than one geographical location and link them to my accounts through the Internet.
- Independent POS points work without internet.
- Each point of sale export all information about items, customers, employees, and all required accounts, in addition to a pics of the items and lists of the point of sale.
- The possibility of exporting invoices and movements that are made on the point of sale to Hesabate ERP, with the distinctions of each point being distinguished from the other through many methods with full control of the vouchers and items.
- Independent point of sale can be linked to Hesabate Cloud or to Hesabate that works without internet.
- Information about each point of sale can be specified, such as printing information, point name and contact information.
- Specific items and prices for each point of sale can be specified.
**Menu App**

Menu App is available for The Android & IOS System. It is a specialized system for managing the internal orders of restaurants (restaurants, pastries, drinks and juices) that serve food and drink inside the restaurant, where the restaurant can list his offered meals easily and automatically show the application on the system where customer can make any order he want.

- **Items display and list preparation:** Menu APP can identify all items offered by the restaurant (meals, drinks, sandwiches, etc.) as well as display the menus of the restaurant and linking each item to its list in order to facilitate its selection and access by the user, in addition to the possibility of giving each list its own picture where it is converted to the android application Menu APP with ease to be easily displayed to use and brows by the restaurant customers.

- **Meal illustration items:** Menu APP provides the possibility of adding many illustrations picture to each meal as well as video so that any customer can, in addition to identify the contents of each meal, see many pictures and illustrative and encouraging video for him.

- **The preparation of the components of the meal:** The components of each item can be defined in two levels (basic components and optional components) in order to define to the customer the components of any meal with the possibility of choosing (add, cancel, increase, reduce) any optional component for any item, which offered to the customer to choose the food he wants.

- **Electronic orders System:** Through the application of Menu APP, it is possible to give any customer the authority to create his own order easily through the lists provided by this application, as the application creates a special order for the customer and sends it to the waiter or the employee in charge of orders in the restaurant to confirm the order and sent it to be executed and paid with the possibility of directing to the kitchen or printing and through many of the available ways to end the payment of the invoice financially.

- **QR System:** Menu APP provides the QR label printing system which contains the restaurant information (menu, meals, services, table number, name and restaurant information). It is important to know that the Menu APP can be easily and freely obtained by anyone, this made it very popular on smart phones of customers. It is possible to create a QR Label for each table, so that any customer can read this label to get a list of the restaurant and enjoy the choice of what they want easily with linking easily each customer to the table.
- waiter call system: Menu APP has the feature of calling the waiter by the customer of the restaurant, each application contains a key can be pressed by the customer to alert the waiter the presence of a customer who needs him while giving the waiter the table number of the customer who called him.

- Integrated financial system: In addition to all administrative characteristics, Menu APP has an integrated financial system that can be added to the system to work with it in an integrated way, starting from adjusting the quantities to financial lists (connect the Menu APP with Hesabate).